

Rapid Tool Australia Pty Ltd

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Repair Claim Form

<u>Step 1 – Contact RAPIDTOOL on 1800 955 755</u> or 02 9098 8943 to troubleshoot the issue. Some issues are resolved by calling RAPIDTOOL in the first instance.

Step 2 – Please complete and include a copy of this form with the product being sent for repair.

<u>Step 3 – Return the Goods to an authorised RAPIDTOOL service centre location for inspection. Please note a list of our current authorised service centres is available at https://rapidtool.com.au/service-and-repair/.</u>

Contact Details		
Company Name		
Contact Name		
Phone		Mobile
Request Date		
Email		
Address		
Product & Service Details		
Model		
Date of Purchase		
Serial #		
Purchased From		
Detailed Description of Issue		
Office Use Only		
Outcome		

Version 1.0 Page 1 of 1