

## **LIMITED WARRANTY for REBAR TIE MACHINES**

Rapid Tool Australia Pty Ltd ('RapidTool') warrants to the original purchaser that RapidTool Rebar Tying Machines ('Product') will be free from defects in material and workmanship under normal use for a period of two (2) years from the date of original purchase at retail.

RapidTool warrants to the original purchaser that Product Batteries and Battery Chargers will be free from defects in material and workmanship under normal use for a period of one (1) year from the date of original purchase at retail.

If the Product should prove to be defective in material or workmanship within the warranty period, an authorized service centre will at its sole option repair it or replace any defective part or parts, without charge. All transportation costs shall be prepaid by the customer.

Refurbished parts may be used to repair the Product. Any replacement part provided will carry a warranty for the balance of the period of warranty applicable to the part it replaces.

The following parts are considered normal wearing parts and are not covered under this warranty:

Wire Guides (parts included in Arm A Unit Assy and Curl Guide Assy), Hook, Key A, Sleeve A, Motors, Fixed Cutter and Feeding Gears.

Product accessories are not covered under this warranty.

For an evaluation of whether a defect covered by this warranty exists, and/or to obtain warranty service, you must take or deliver the complete Product with transportation prepaid to an authorized service centre, together with proof of purchase. For a list of authorized service centre locations please email [service@rapidtool.com.au](mailto:service@rapidtool.com.au). Note your closest authorized service centre may be in another country.

This warranty is exclusive and in lieu of all other warranties, including any warranty of quality, expressed or implied, and including any warranty of merchantability, or any warranty of fitness for any particular purpose.

This warranty gives you specific legal rights and you may also have other rights which vary from territory to territory. Furthermore, the terms in this limited warranty statement, except to the extent lawfully permitted, do not exclude, restrict, or modify, and are in addition to, the mandatory legal rights applicable to the sale of the Product to customers.

Please note warranty is not covered in the following situations:

- Where the Product has been used for any other purpose than tying reinforcing steel (rebar)
- Where non RapidTool tie wire has been used with the Product
- Where oil based lubricants have been used to clean the Product

- Where the Product has not been installed, operated, maintained or used in accordance with RapidTool instructions or specifications provided with the Product
- Where the factory-applied serial number has been altered, damaged or removed from the Product
- Where damage, malfunction or failure results from alterations, normal wear and tear, accident, misuse (for instance, use in rain), abuse, fire, liquid spillage, mis-adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the Product
- Where repairs have been made or attempted by anyone other than RapidTool and its authorized service centres; or where alterations have been made to the Product using parts that do not meet RapidTool specification, size or quality; or the Product has been used continuously despite partial failure
- Where damage occurs during transportation, installation or while moving the Product