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## INTERNATIONAL LIMITED WARRANTY TERMS & CONDITIONS

Please note Terms and Conditions below should be read and understood in conjunction with our International Distributor HOPPT Australia's Warranty Terms & Conditions. Additional Terms & Conditions may apply. Please contact HOPPT Australia on 1800 046 778 or refer to [www.hoppt.com.au](http://www.hoppt.com.au) for further information or to lodge a Warranty Claim.

HOPPT Australia will replace, without charge, any machine parts subject to faulty materials or workmanship for twelve (12) months from the date of purchase. This includes a credit for parts purchased in advance.

HOPPT Australia will cover cost of replacement parts only, freight must be paid by customer.

Refurbished parts may be used as replacement parts.

Replacement of parts does not extend or restart the Warranty Term.

Please note, you will need to submit proof of purchase (e.g. invoice or purchase receipt) and the product serial number with your claim. You will also need to demonstrate evidence of damage to the parts being claimed. For specific requirements when lodging a claim please contact HOPPT Australia.

Please note Warranty is **not covered** in the following situations:

Where the product has been used for commercial rebar production purposes.

Where the product has not been installed, operated, maintained or used in accordance with the manufacturer's instructions or specifications provided with the product.

Where the factory-applied serial number has been altered, damaged or removed from the product.

Where damage, malfunction or failure results from alterations, accident, misuse, abuse, fire, liquid spillage, mis-adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the product.

Where damage occurs during transportation, installation or while moving the product.

For replacement of any consumables (batteries, battery chargers, carbon brushes, power chords or cables & cutting blocks), or lost parts or accessories.

For replacement of any damaged motor components as a result of not replacing worn carbon brushes.