



Rapid Tool Australia Pty Ltd  
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## AUSTRALIAN LIMITED WARRANTY TERMS & CONDITIONS

Please note Terms and Conditions below should be read and understood in conjunction with our Australian Distributor HOPPT Australia's Warranty Terms & Conditions. Additional Terms & Conditions may apply. Please contact HOPPT Australia on 1800 046 778 or refer to [www.hoppt.com.au](http://www.hoppt.com.au) for further information or to lodge a Warranty Claim.

HOPPT Australia will repair or replace, without charge, any defects due to faulty materials or workmanship for twelve (12) months from the date of purchase.

Products presented for repair may be replaced by refurbished products of the same type rather than being repaired. Refurbished parts may be used to repair the products. Replacement of the product or a part does not extend or restart the Warranty Term.

Please note, you will need to submit proof of purchase (e.g. invoice or purchase receipt) and the product serial number with your claim. For specific requirements when lodging a claim please contact HOPPT Australia.

This warranty gives you specific legal rights and you may have other rights which vary in certain states.

Please note Warranty is **not covered** in the following situations:

Where the product has been used for commercial rebar production purposes.

Where the product has not been installed, operated, maintained or used in accordance with the manufacturer's instructions or specifications provided with the product.

Where the factory-applied serial number has been altered, damaged or removed from the product.

Where damage, malfunction or failure results from alterations, accident, misuse, abuse, fire, liquid spillage, mis-adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the product.

Where damage occurs during transportation, installation or while moving the product.

For replacement or repair of any consumables (batteries, battery chargers, carbon brushes, power chords or cables & cutting blocks), or lost parts or accessories.

For replacement or repair of any damaged motor components as a result of not replacing worn carbon brushes.

Where service of any product is required outside of Australia.